

# FFT Data for February 2025

**Kirklands Surgery**  
111 Copnor Road  
Copnor  
Portsmouth  
Hampshire  
PO3 5AF

<b>NHS Patients Seen</b> <b>594</b> in February 2025	<b>Invites Sent</b> <b>594</b> 100% invite rate	<b>Responses Collected</b> <b>40</b> 7% response rate
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*These statistics have been calculated using the number you entered in the patient count field for February 2025 in the dashboard.*

## Rating Breakdown

Very good	Good	Neither good nor poor	Poor	Very poor	Don't know
<b>33</b> 83% of responses	<b>2</b> 5% of responses	<b>1</b> 3% of responses	<b>3</b> 8% of responses	<b>0</b> 0% of responses	<b>1</b> 3% of responses

*These responses were collected via the NHS Friends & Family Test Question - Overall, how was your experience of our service?*

## Collection Method Breakdown

Handwritten	Telephone Call	Tablet / Kiosk	SMS / Text Message	Smartphone App or Online	Other
<b>0</b> 0% of responses	<b>0</b> 0% of responses	<b>0</b> 0% of responses	<b>39</b> 98% of responses	<b>1</b> 3% of responses	<b>0</b> 0% of responses