

# FFT Data for November 2024



**Kirklands Surgery**  
111 Copnor Road  
Copnor  
Portsmouth  
Hampshire  
PO3 5AF

<b>NHS Patients Seen</b> <b>914</b> in November 2024	<b>Invites Sent</b> <b>914</b> 100% invite rate	<b>Responses Collected</b> <b>53</b> 6% response rate
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These statistics have been calculated using the number you entered in the patient count field for November 2024 in the dashboard.

## Rating Breakdown

Very good	Good	Neither good nor poor	Poor	Very poor	Don't know
<b>46</b> 87% of responses	<b>3</b> 6% of responses	<b>0</b> 0% of responses	<b>1</b> 2% of responses	<b>2</b> 4% of responses	<b>1</b> 2% of responses

These responses were collected via the NHS Friends & Family Test Question - **Overall, how was your experience of our service?**

## Collection Method Breakdown

Handwritten	Telephone Call	Tablet / Kiosk	SMS / Text Message	Smartphone App or Online	Other
<b>0</b> 0% of responses	<b>0</b> 0% of responses	<b>0</b> 0% of responses	<b>52</b> 98% of responses	<b>1</b> 2% of responses	<b>0</b> 0% of responses