

FFT Data for October 2024

Kirklands Surgery
111 Copnor Road
Copnor
Portsmouth
Hampshire
PO3 5AF

NHS Patients Seen 965 in October 2024	Invites Sent 965 100% invite rate	Responses Collected 73 8% response rate
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These statistics have been calculated using the number you entered in the patient count field for October 2024 in the dashboard.

Rating Breakdown

Very good	Good	Neither good nor poor	Poor	Very poor	Don't know
61 84% of responses	8 11% of responses	1 1% of responses	0 0% of responses	3 4% of responses	0 0% of responses

These responses were collected via the NHS Friends & Family Test Question - **Overall, how was your experience of our service?**

Collection Method Breakdown

Handwritten	Telephone Call	Tablet / Kiosk	SMS / Text Message	Smartphone App or Online	Other
0 0% of responses	0 0% of responses	0 0% of responses	70 96% of responses	3 4% of responses	0 0% of responses